Information

HiPath 3000 Manager C HiPath 3000 Administration

HiPath 3000 Manager C enables the customer to carry out administration tasks himself. HiPath 3000 Manager C provides network-wide administration of all HiPath 3000 in a central location, the administration of all customer data in a central database and straightforward configuration, relocation and modification of the subscriber across the entire network.

Communication for the open minded

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HiPath 3000/5000 Manager C allows to administer, save and print the following customer data:

- optiPoint family, OpenStage family
 key beep on/off
- Key programming
 - programming freely assignable keys on the system telephone and key modules
- IP Workpoints
 - administration of login names and passwords
- Subscribers
 - names (up to 16 characters)
 - Authorizations for features, such as external call forwarding, override, DISA authorizations
- HiPath Cordless Office (CMI)
 - registration of subscribers
- Telephone lock
 - telephone lock code (5 digits)
 - PIN code for Cordless users
- Display language
 - language per station
- Display names (company logo)
 - change of company name in display
- Entry VoiceMail (EVM)
 - set-up, assignment of mailboxes
 - installation of individual announcements (wave files)
- Attendant console
 - max. number of queued calls
- Hotline
 - type
 - hotline destinations
- Numbering plan
 - defining the internal call number
- Change names of MULAP groups

- Account codes
 - ACCT input
 - type of check
- Call pickup
 - defining stations in the call pickup groups
- Automatic night service
- Least Cost Routing (LCR)
 - changing dialing and time plans (to take advantage of cheap Call by Call providers)
- UCD groups (Integr. Call Center)
 - configuration of group members (agents) and waiting times
- Call forwarding destinations for stations and groups
- Configuration of groups and hunt groups
- Trunk access assignment and modification
- System speed dialing
 - input, modification, deletion of destinations (max. 27 digits)
 - input of names for destinations
 - import/export in standard file format
- Advisory/text messages
 - editing system texts
- Call charge data format
 - call charge multiplier
 - currency format
- Call charges
 - call charge prompt per subscriber/line
 - printout
 - export to file
- Languages for the user interface: German, English, French, Italian, Spanish, Portuguese, Dutch, Danish, Swedish, Finnish, Polish, Hungarian, Russian, Greek

Minimum PC requirements:

- 300 MB free on hard disk
- 512 MB RAM
- VGA monitor (800 x 600)
- 1 unused V.24 interface,
 S₀ card or network card

Operating system:

- Microsoft Windows 2000/2003
- Microsoft Windows XP
- Microsoft Vista 32/64 Bit

Connection to the communication platform:

- Via V.24 interface
- Via S₀ interface
- TCP/IP interface
- Remote access via:
 - Analog modem
 - ISDN

Scope of delivery

The package supplied includes a CD-ROM with installation instructions in German and English.

Updates

Updates are issued regularly on CD-ROM.

Compatible systems

- All HiPath 3000
- HiPath 5000 RSM.

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